

MOMENTUS ENTERPRISE

# Exhibitor Service Center

**Optimize your customer's ordering experience**

Powered by Momentus' best-in-class venue management software, the Exhibitor Service Center (ESC) is a specialized e-commerce solution designed to enhance the exhibitor service experience with ease and efficiency.

**Increase the Volume and Value of Exhibitor Orders**

To boost high-value online service orders, it's essential to model the ordering experience after the most successful online stores. The Exhibitor Service Center showcases services in the best possible light through a beautifully branded website that offers a familiar shopping experience. Recommended additions, related upgrades, and bundled packages make upselling easy and natural, while the ability to highlight featured services draws attention to best-sellers and high-margin offerings.



Fully responsive design supports last-minute orders directly from the show floor.

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Encourage stalled orders by reaching out to exhibitors who have not finalized their purchase.

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Revive lost orders by reaching out to exhibitors who have abandoned their cart.



## Improve Communication with Exhibitors

Empower your event services team with the gift of time, leading to increased revenue. The Exhibitor Service Center reduces time-intensive back-and-forth by providing easy access to essential exhibitor information, such as deadlines for pricing cutoffs, detailed service descriptions, and downloadable instructions.

- Customizable widgets for embedding maps, videos and images onto pages.
- Clear-cut fields for special instructions.
- Self-service access to account management and profile information.

## Streamline Communication with Operations

Reduce confusion, end duplicate data entry, and ensure everyone is aligned quickly and easily with real-time updates. The Exhibitor Service Center seamlessly unifies service management, invoicing, inventory, and more, as Work Orders are instantly accessible to all your teams.

- Drag and drop item placement in booth layouts.
- Note fields to capture additional information or specific requests at POS .
- Ability for exhibitors to request specific delivery pick up dates and time.

## Discover the Momentus Advantage

The Exhibitor Service Center is the first e-commerce solution of its kind for venues, enabling seamless digital interactions between event services teams and exhibitors. Contact us today to find out how we can help streamline your exhibitor service ordering process.

Contact a Momentus Expert Today

Contact Us

