

Data Privacy Feature Training (Priava)	
Description	Provider will assist with the implementation of Priava Data Privacy Feature
Assumptions	
Limitations	
Kick Off	<p>Provider responsibility: Analysis of existing contact data provided to the Customer from the staging environment: Number of Contacts, Time in the System, Number with No Opportunities or Events, Number with No Events. Review project pre-requisite documentation (Automation rules and templates) A 1 hour remote project kick off call, discussion and agreement on the required formats for all data that is to be imported</p> <p>Customer responsibility: Ensure key project resources and stakeholders attend kick off meeting (Data Protection Officer) Raise any risks, resourcing plan</p>
Discovery	<p>Provider responsibility: Validate returned proposed automation rules</p> <p>Customer responsibility: Ensure key resources can provide required data on the required due date</p>
Training	<p>Provider responsibility: A 1 hour automation setup remote training session</p> <p>Customer responsibility: Customer will set up remaining automations</p>
Testing	<p>Provider responsibility: Testino of proposed automations in the test environment and number of contacts affected by each on the first run</p>
Launch & Post Launch	<p>Provider responsibility: Review of Customer created automations A 30 minute Q&A Session</p> <p>Customer responsibility: Customer to make automations live after previewing in Data Privacy feature Complete customer satisfaction survey</p>
Project Management	<p>Provider responsibility: Maintenance of project record</p>
Exclusions	Custom development unless specified above Integration services not specifically defined in the scope above Once the build phase begins, any further requirements are considered to be out of scope
Estimated length of project: 2 weeks	
Note: This is an estimate and is dependent on Customer cooperation, timely responses and availability of necessary resources.	