Provider Standard Payment Gateway	
Description	Provider will deliver Services to enable the integration with one (1) standard gateway Provider - Authorize.net, TrustCommerce, PayPal PayFlow Pro or Cybersource2 Simple Order API.
Assumptions	Customer has contracted online payment processing capabilities with 3rd party. 3rd party provider is Authorize.net, TrustCommerce, PayPal PayFlow Pro or Cybersource2 Simple Order API.
Kick Off	**Provider responsibility:** Internal handover and preparation **Customer responsibility:** Ensure key project resources and stakeholders can attend kick off meeting Ensure project scope is accurate and fully align to all business requirements Raise any risks, blackout periods for software release, resourcing plan
Discovery	**Provider responsibility:** Up to one (1) 60-minute remote discovery to review current payment and invoicing process **Customer responsibility:** Ensure key resources attend all discovery sessions Provide an understanding of business processes, data and requirements
Design	Not applicable
Build	**Provider responsibility:** Configure gateway with provided gateway information Gateway will process payments from desired and identified online platform from Provider's software **Customer responsibility:** Provide payment gateway credentials and support line Customer resources allocated and actively involved for activities such as specification, mapping, and testing throughout the development and implementation process
Training	Not applicable
Testing	**Provider responsibility:** Unit testing and Customer testing assistance Provider will maintain an issue log to track status and progress of issues raised **Customer responsibility:** Customer is responsible for preparing for and executing user testing, including creation of test plans, test cases, and test scripts. Ensure key resources attend all testing meetings Raise any issues found (that are within the scope of the Statement of Work) The testing phase will be no more than one (1) week in duration
Launch & Post Launch	**Provider responsibility:** Project Closure Post Launch activities will be completed in no more than one (1) week **Customer responsibility:** Ensure key resources attend all post launch support review meetings Raise any issues found (that are within the scope of the Statement of Work) Complete customer satisfaction survey
Project Management	**Provider responsibility:** Coordination of resources, activities, meetings in alignment with timelines **Customer responsibility:** Nominated project lead Ensure key resources attend all weekly project review meetings to provide updates Coordination of activity and resources on customer side to align to project plan and schedule
Exclusions	The Payment Provider needs to support hosted payment pages. Otherwise, integration is not possible. The Customer needs to contract the 3rd party payment provider individually. The software only supports one payment provider per configuration of a public-facing application. If the Customer-specific requirements are more effort than this package includes, then the scope of work is custom, and Technical Services will provide a custom estimate and scope of work through a change order.

Estimated length of project: 2 weeks

Note: This is an estimate and is dependent on Customer cooperation, timely responses and availability of necessary resources.