Customer-Specific E-Invoicing Export via PEPPOL	
Description	Provider will develop a customer-specific integration, using the infrastructure provided by StoreCove, to send e-invoices with the PEPPOL network
Assumptions	The Customer environment is on the latest software version The Customer provided all necessary details, mappings, and external API access prior to development.
Limitations	The base product is only available in the DACH region. Additional costs are attached to other regions. Due to the structure of E-Invoicing, the invoice creation may need to be adjusted to fit the requirements of the integrations. Creating additional costs. Receiving Invoices is not possible
Kick Off	**Provider responsibility:** Internal handover and preparation Prepare for and hold a 1 hour remote kick off meeting **Customer responsibility:** Ensure key project resources and stakeholders attend kick off meeting Ensure project scope is accurate and fully align to all business requirements Raise any risks, blackout periods for software release, resourcing plan
Discovery	**Provider responsibility:** Up to three 90 minute remote discovery sessions to review current process and validate the needs with follow up **Customer responsibility:** Ensure key resources attend all discovery sessions Provide an understanding of business processes, data and requirements
Design	**Provider responsibility:** Creation of specification document **Customer responsibility:** Supporting the specification process with resources and 3rd party access if needed. Provide feedback on the demonstrated processes in the new software
Build	**Provider responsibility:** E-Invoicing Webhook PEPPOL is a network for exchanging electronic documents between businesses and public sector organizations worldwide. With PEPPOL, your company is guaranteed to comply with the latest European B2G e-invoicing regulations. Receiver's syntax: invoice generated based on the dynamic lookup for exchange networks (such as Peppol, BPC) and when sending via email on the receiver's country (e.g., ZUGFeRD/Factur-X, FatturaPA, IRP/JSON, EDI X12 810, etc.). **Customer responsibility:** Customer resources allocated and actively involved for activities such as specification, mapping, and testing throughout the development and implementation process
Training	Not applicable
Testing	**Provider responsibility:** A 1-hour minute remote meeting to introduce an example test plan and the process to raise issues Up to four 30 minute remote meetings to review and resolve any issues, with follow up Provider will maintain an issue log to track status and progress of issues raised. **Customer responsibility:** Customer is responsible for preparing for and executing user testing, including creation of test plans, test cases, and test scripts. Ensure key resources attend all testing meetings Raise any issues found (that are within the scope of the SOW) via the issue log The testing phase will be no more than 3 weeks in duration
Launch & Post Launch	**Provider responsibility:** Up to two 30 minute post launch support review meetings attended by Project Manager and Software Consultant Internal handover Project Closure Post Launch activities will be completed in no more than 2 weeks **Customer responsibility:** Raise any issues found (that are within the scope of the SOW) via the Provider issue log template Complete customer satisfaction survey Post Launch activities will be completed in no more than 2 weeks
Project Management	**Provider responsibility:** Weekly 30 minute project review meeting with follow up to commence after kick off meeting and for a period of no more than 10 weeks Creation and maintenance of project plan Weekly project status report to be sent out detailing progress, budget review, issues/risks, next steps Coordination of resources, activities, meetings in alignment with timelines and milestones Ownership of issues log and delegation of tasks **Customer responsibility:** Nominated project lead Ensure key resources attend all weekly project review meetings to provide updates Coordination of activity and resources on customer side to align to project plan and schedule
Exclusions	Services not specifically defined in the scope above Once the design documentation is signed off by the customer, any further requirements are considered to be out of scope Any licenses for 3rd party software or tools needed for the development. If the Customer-specific requirements are more effort than this package includes, then the scope of work is custom, and Provider will supply a custom estimate and scope of work through a change order.
Estimated length of project: 12 weeks	
Note: This is an estimate and is dependent on Customer cooperation, timely responses and availability of necessary resources.	