

Venue Safety: Prioritised



NORTHAMPTON
SAINTS

How WeTrack Modernised Northampton Saints' Venue Checks Processes

The Customer

Franklin's Gardens is the home of Northampton Saints, a rugby club in the English Premiership. Its 4 stands hold over 15,000 spectators. WeTrack helped the Operations Team at Saints to modernise their previously manual pre-match checks and incident management; creating an automated audit trail, improved speed and clarity responding to issues around the stadium, and a significant saving of time and money.

Organization:

Northampton Saints

Website:

northamptonsaints.co.uk

Industry:

Stadiums and Arenas

Location:

Northampton, U.K.

Number of venues:

1

Number of seats:

15,000

The Solution

WeTrack, now part of Momentus, is an incident management software that lets you report, record and resolve incidents timely and properly. Like many sports organisations like the Northampton Saints, the safety of both patrons and team members is at the forefront.

WeTrack helps the Northampton Saints by:

- ✓ Replacing a range of different manual systems with one digital app for recording and responding to venue checks
- ✓ Serving as a single source of truth, with information previously being stored across Excel and written on paper
- ✓ Saving hours after each match for their Monday morning recap meeting with no need to collate different information sources
- ✓ Providing a sustainable solution by removing their dependence on paper
- ✓ Streamlining the recording of pre-event checks and offering an indelible audit record for aspects of the Green Guide that need to be recorded (by law in the U.K.)

The Results

4,638 venue checks carried out
248 checklists reviewed
7 checklist templates created
... and countless incidents managed and avoided.

“Using WeTrack has made our operations safer and quicker, and the customer interface and service has been first-class.”

— George Shipman
Safety Officer
Franklin's Gardens

Ready to explore an incident management platform for your venue?

Contact Us

WeTrack
a momentus™ company